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**Exam :** 9L0-060

**Title :** Mac OS X 10.4 Service and Support Exam

**Vendors :** Apple

**Version :** DEMO

NO.1 Which utility can gather information about a wide range of system components?

- A. Setup Assistant
- B. System Profiler
- C. Keychain Access
- D. Internet Connect
- E. Network Diagnostics

Answer: B

NO.2 What happens when Mac OS X 10.4's Safe Relaunch feature sets aside an application's preference file?

- A. It is moved to the Trash
- B. It is renamed application.plist.old
- C. It is renamed application.plist.saved
- D. It is moved to the ~/Library/Recovered Preferences/ folder
- E. It is moved to the ~/Library/Preferences/Recovered Preferences/ folder

Answer: C

NO.3 The Console utility \_\_\_\_\_.

- A. displays log files
- B. enables root access
- C. invokes the command line
- D. controls monitor configuration

Answer: A

NO.4 On a Mac OS X v10.4 computer you see the message shown in the exhibit. What does this message indicate?

- A. A kernel panic has occurred.
- B. An application has stopped responding.
- C. You have pressed the power button while the computer was powered up.
- D. You have connected a bus-powered device that requires more power than is available.

Answer: A

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NO.5 What is the best way to resolve most application/frameworks mismatches in Mac OS X

10.4?

- A. Create a new user
- B. Repair permissions
- C. Run Software Update
- D. Reinstall the application
- E. Archive and install Mac OS X

Answer: C